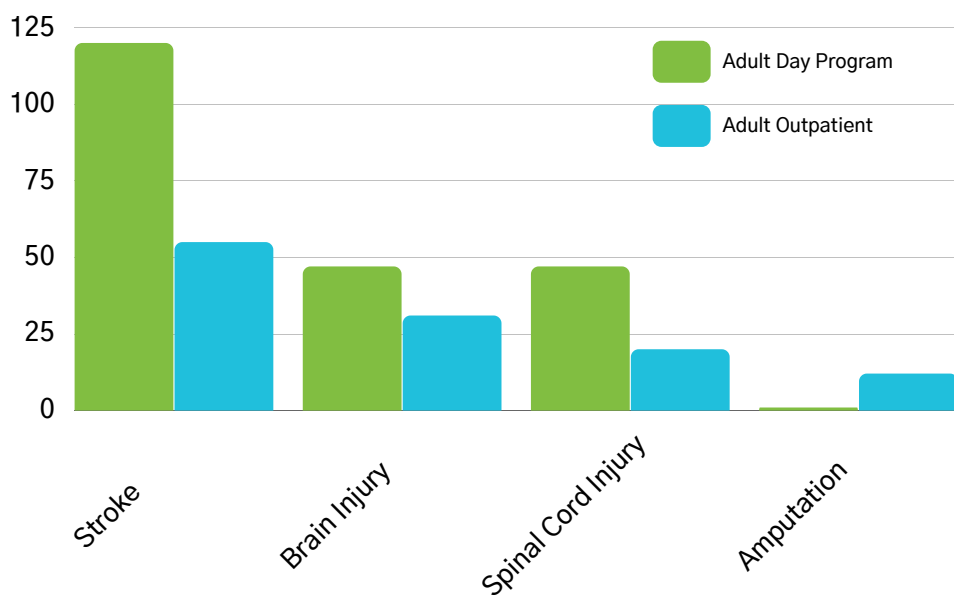


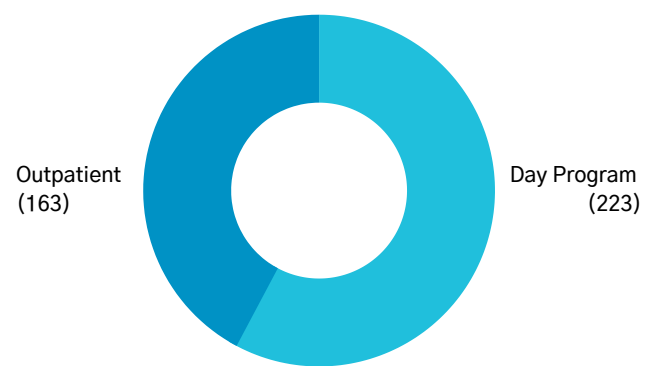
ADULT DAY PROGRAM & ADULT OUTPATIENT SERVICES

OUTCOMES & QUALITY MANAGEMENT SUMMARY
July – December 2020

Individuals Treated by Program



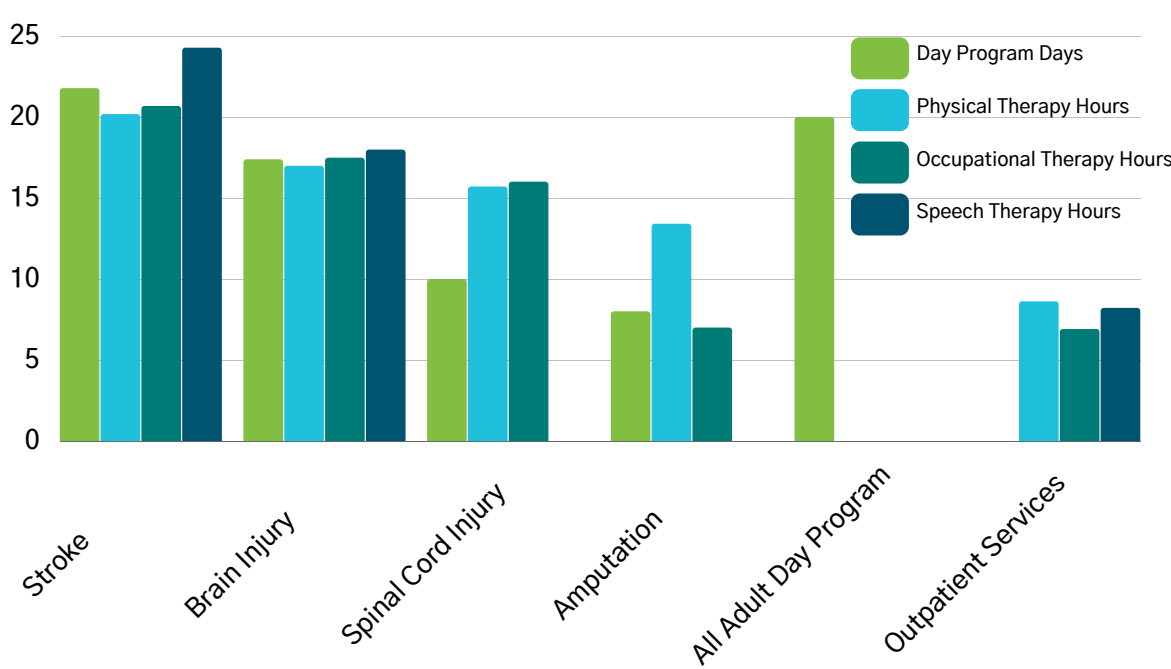
Total Individuals Treated



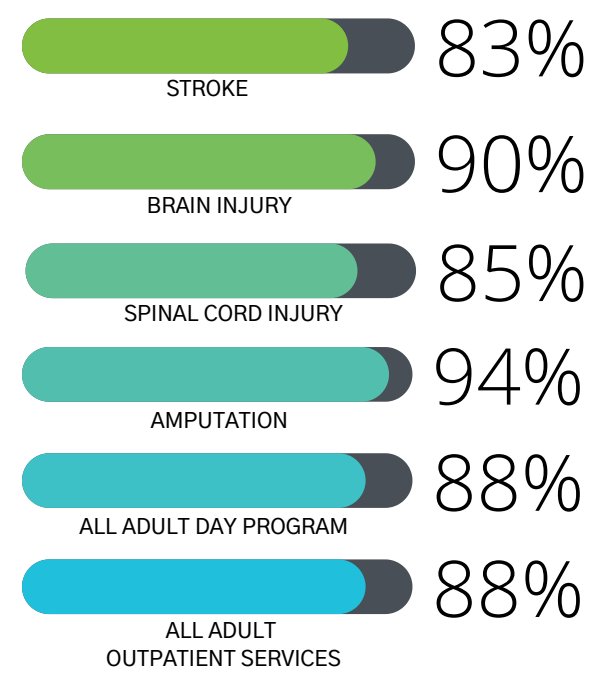
Total Individuals Discharged



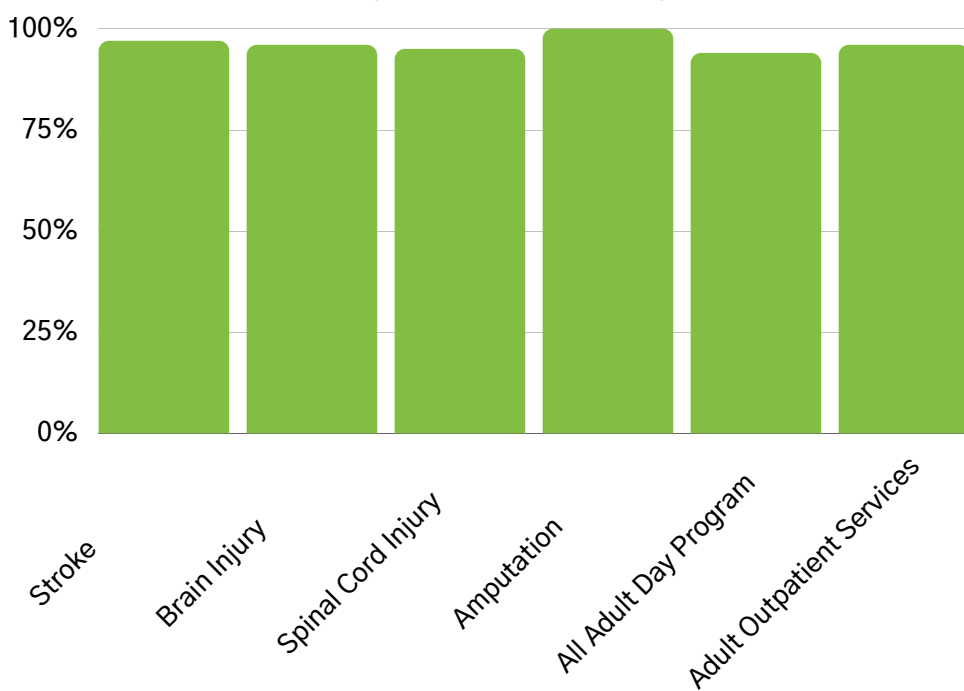
Average Visits by Service



Percentage of Long Term Therapy Goals Achieved



Percentage of Adult Patients Better Able to Care for Their Daily Needs (at 90 day follow up)



Average Age of Individuals Served & Age Range

STROKE SPECIALTY PROGRAM
60.1 years
(Ages ranging from 22–89)

BRAIN INJURY SPECIALTY PROGRAM
46.6 years
(Ages ranging from 19–87)

SPINAL CORD INJURY SPECIALTY PROGRAM
47.2 years
(Ages ranging from 19–81)

AMPUTATION SPECIALTY PROGRAM
47 years
(Ages ranging from 20–72)

ALL ADULT DAY PROGRAM
54 years
(Ages ranging from 18–87)

ALL ADULT OUTPATIENT SERVICES
53.3 years
(Ages ranging from 18–89)

100%

of individuals participating in Stroke, Brain Injury, Spinal Cord Injury and Amputation Specialty Services were satisfied with the outcomes they achieved

96%

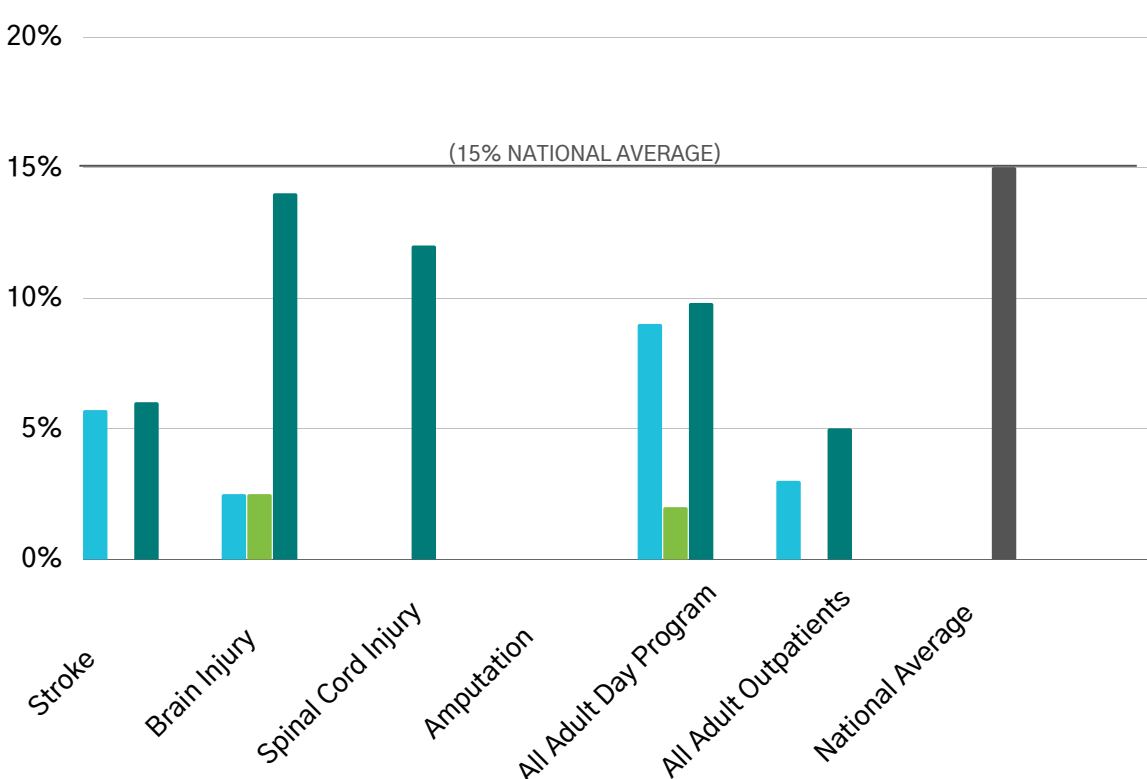
of individuals participating in the Adult Day Program were satisfied with the outcomes they achieved

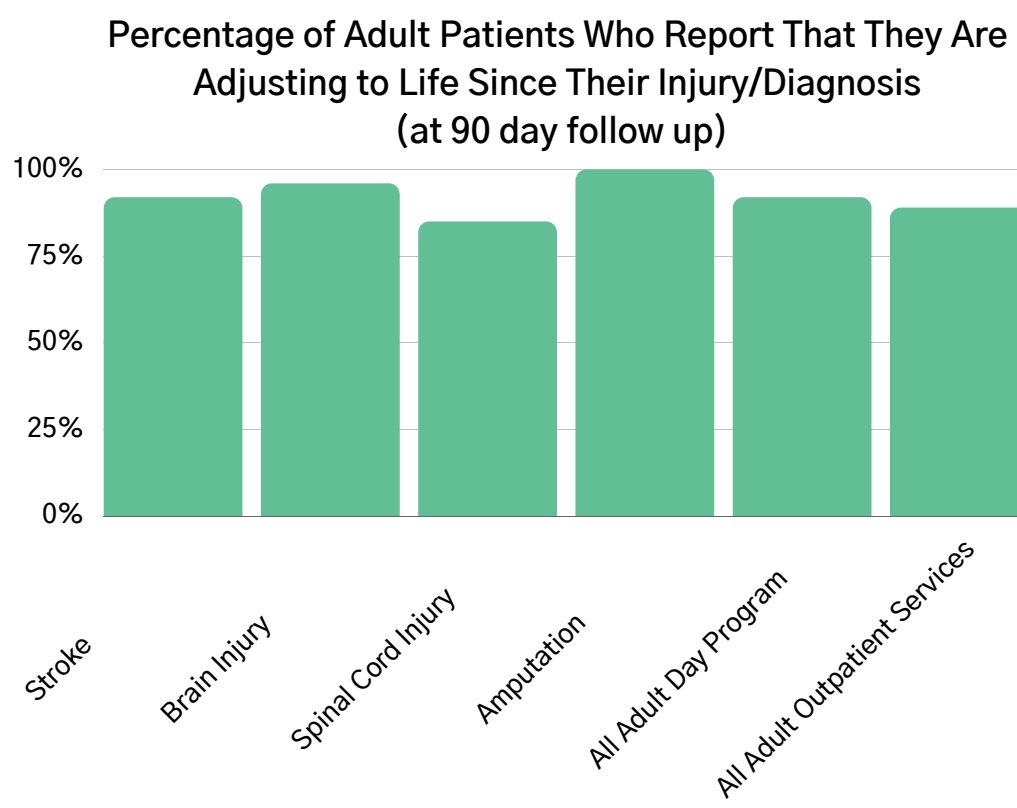
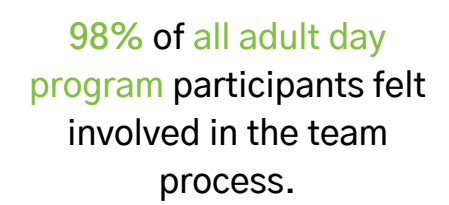
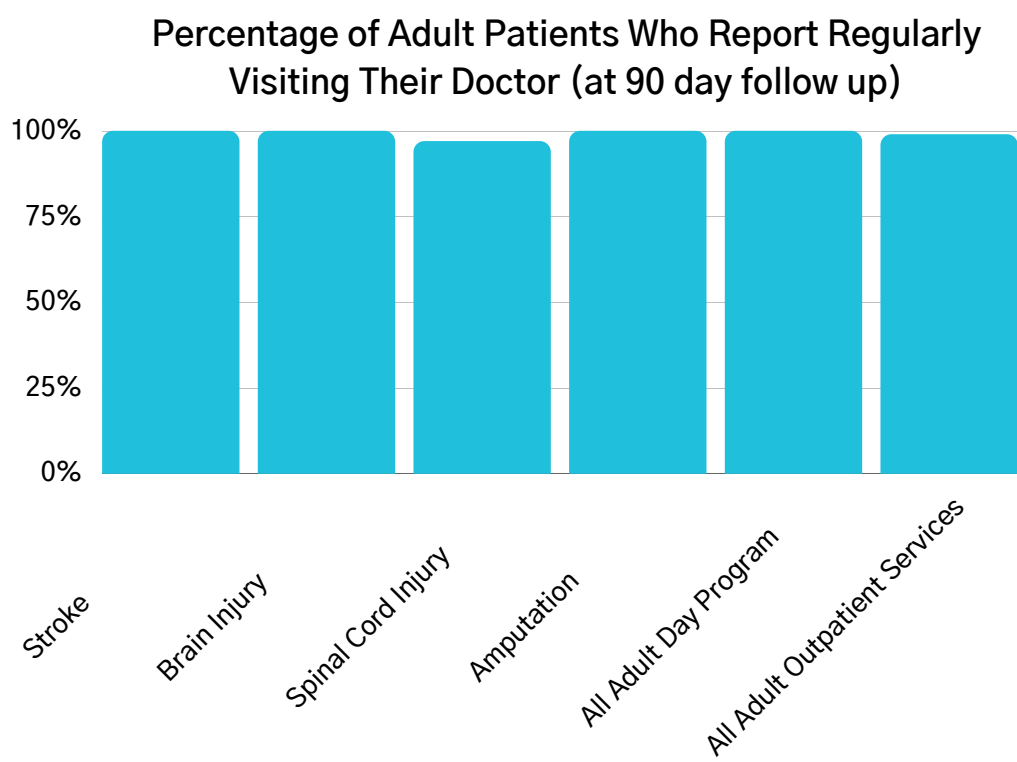
100%

of individuals participating in Adult Outpatient Services were satisfied with the outcomes they achieved

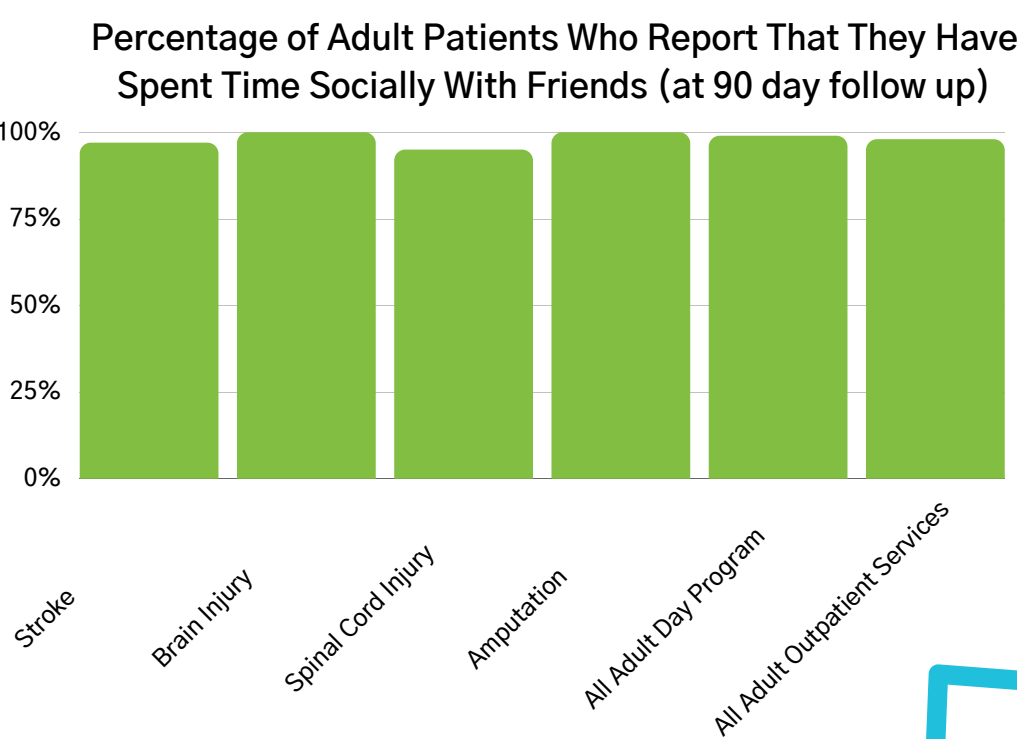
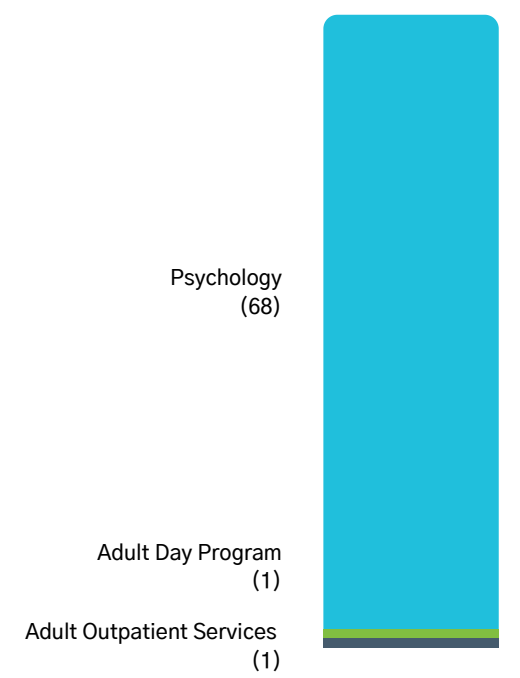
6 Month (July – December 2020) Rehospitalization Rates

Ability KC's Rehospitalization Rate Goal is <16%

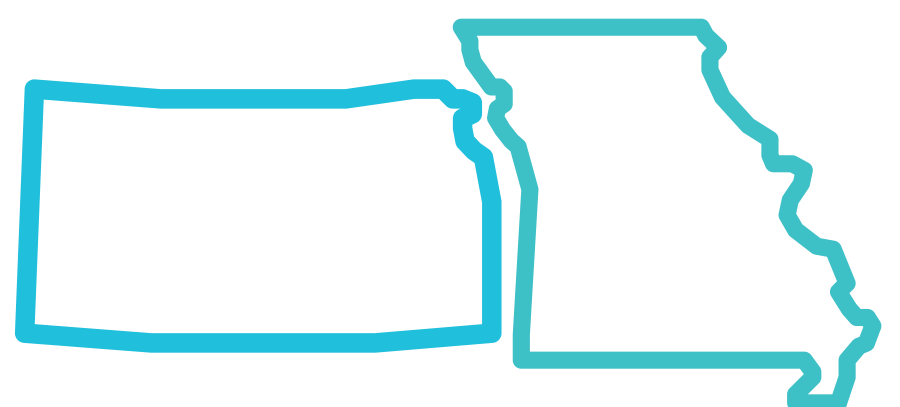




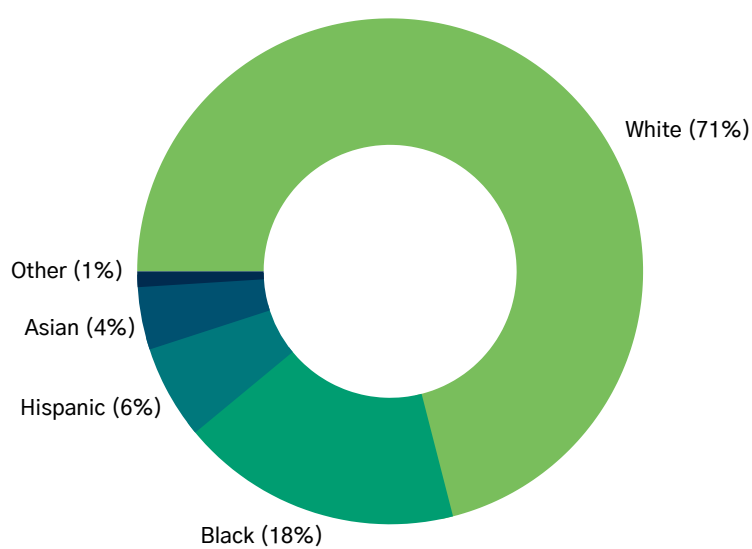
Number of Patients Who Received Telehealth Services This Reporting Period



Counties Where Patients Reside



Ethnicity of All Adults Receiving Services



	Day Program	Outpatient	Driving	Psychology
Jackson, MO:	16%	19%	12%	21%
Jackson MO				
Kansas City:	27%	22%	9%	25%
Clay, MO:	15%	13%	15%	11%
Cass, MO:	4%	1%	9%	2%
Platte, MO:	1%	3%	6%	7%
Johnson, KS:	20%	17%	18%	13%
Wyandotte, KS:	9%	12%	6%	2%
Douglas, KS:	<1%	2%	0%	5%
Shawnee, KS:	1%	1%	0%	2%
Other:	6%	10%	25%	12%

Patient Comments from Adult Program Satisfaction Surveys (a sampling):

"My therapist was very kind, helpful and explained everything concerning my treatment and where she was trying to help me get to."

"While I was receiving services I did not meet a single staff person who wasn't professional, kind and courteous."

"Looking forward to the ICAP program. His speech/language has improved, hoping he can continue to express his thoughts even better after ICAP. I appreciate everything Ability KC did for my husband. You all went above and beyond and I can't thank you enough!"

"Without a doubt I would recommend Ability KC to anyone."

"We will miss all of the therapy staff. I am very thankful to everyone there at Ability KC for their great service. He has improved so much with the therapy. Thank you from the bottom of my heart."

"Great therapists with an upbeat, can-do attitude, Very encouraging. Everyone seemed to love what they were doing."