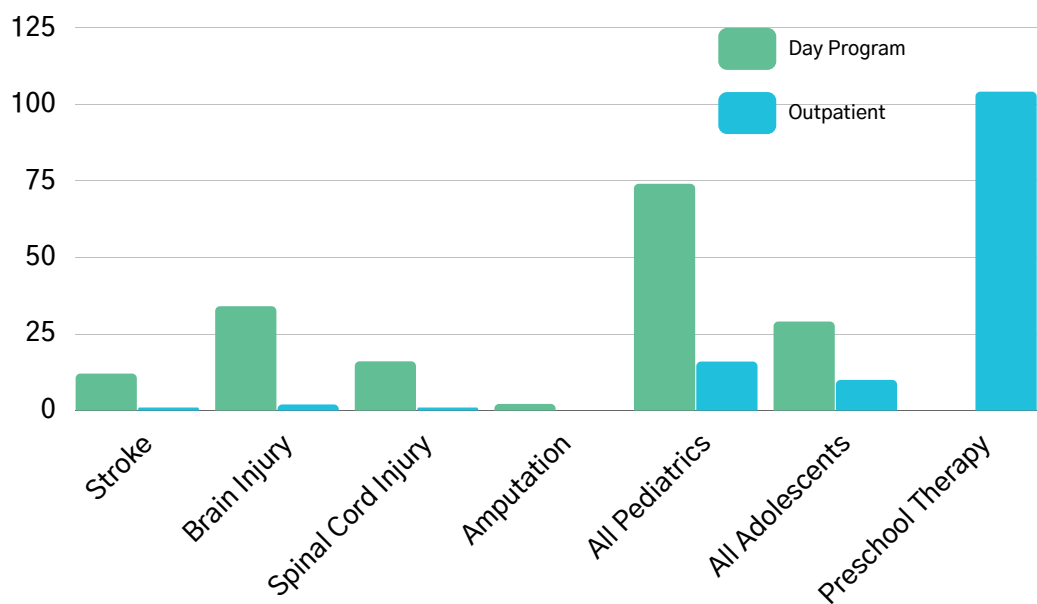


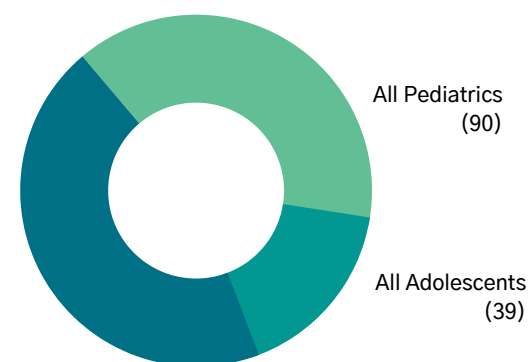
PEDIATRIC & ADOLESCENT OUTPATIENT MEDICAL REHABILITATION PROGRAMS & PRESCHOOL THERAPIES

OUTCOMES & QUALITY MANAGEMENT SUMMARY
July – December 2020

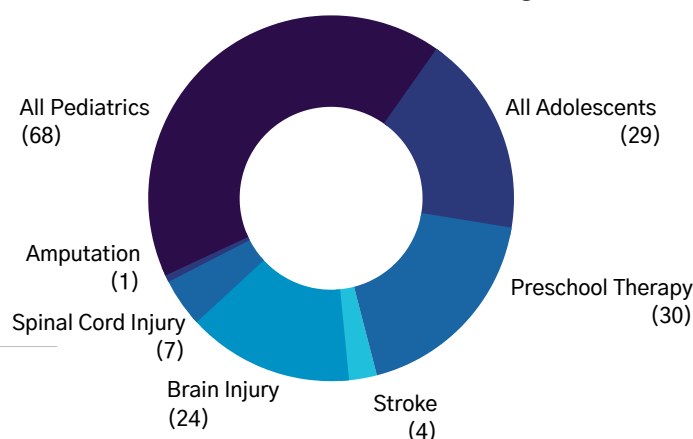
Individuals Treated by Program



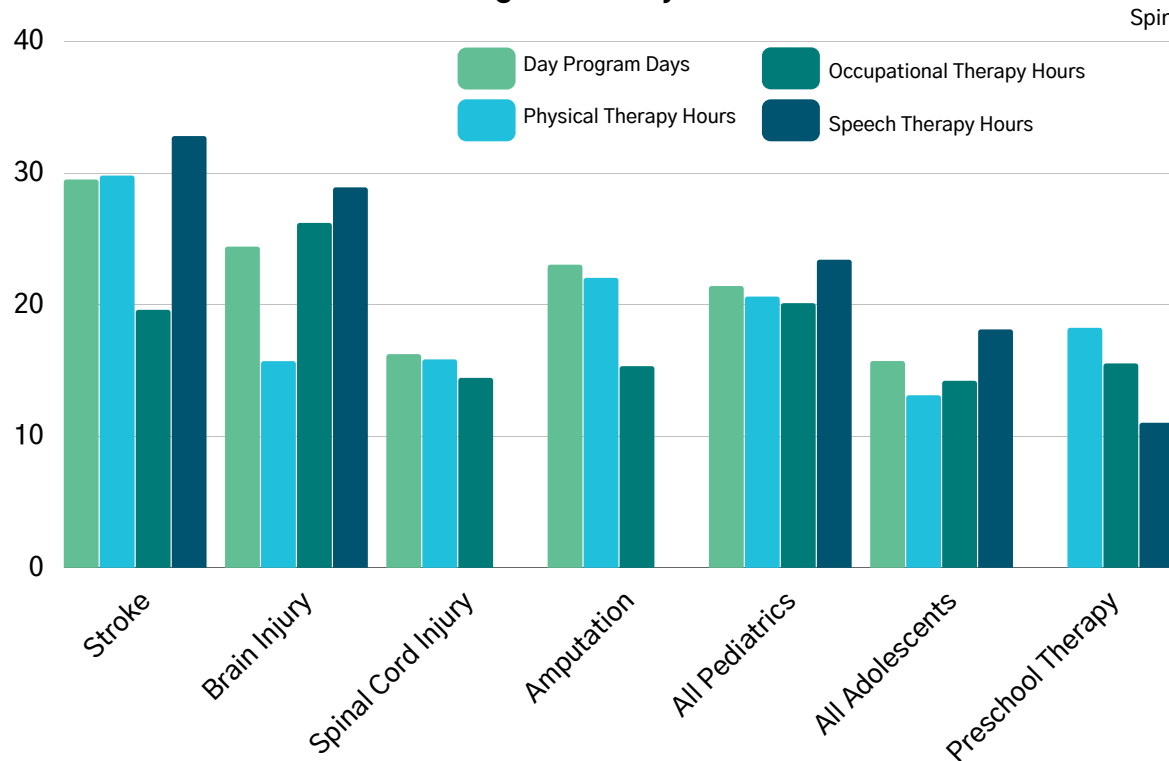
Total Individuals Treated



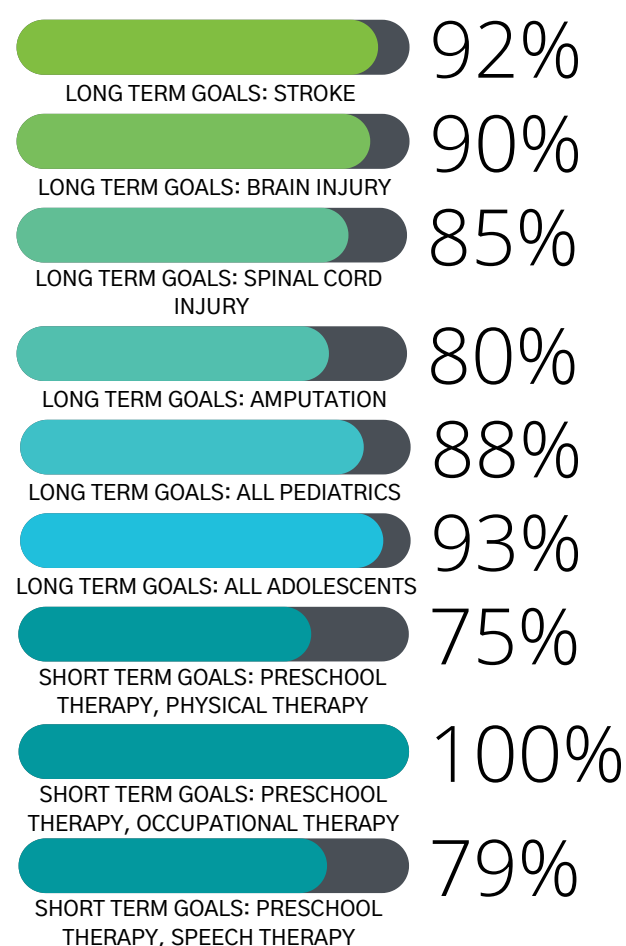
Total Individuals Discharged



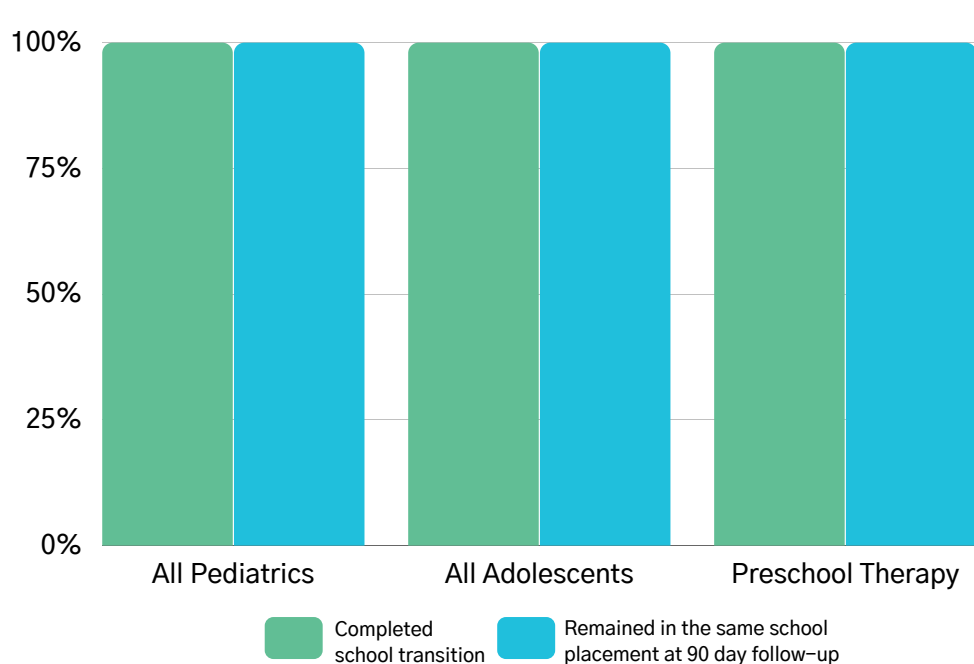
Average Visits by Service



Percentage of Therapy Goals Achieved



School Reintegration



Average Age of Individuals Served & Age Range

STROKE SPECIALTY PROGRAM
8.8 years
(Ages ranging from 6–17)

BRAIN INJURY SPECIALTY PROGRAM
11.8 years
(Ages ranging from 2–18)

SPINAL CORD INJURY SPECIALTY PROGRAM
13.5 years
(Ages ranging from 4–18)

AMPUTATION SPECIALTY PROGRAM
8.5 years
(Ages ranging from 6–11)

ALL PEDIATRICS
6.9 years
(Ages ranging from 10M – 13Y)

ALL ADOLESCENTS
15.9 years
(Ages ranging from 13–19)

PRESCHOOL THERAPY
5.4 years
(Ages ranging from 1–11)

89%

of children and their families were satisfied with the outcomes they achieved while participating in Ability KC's Pediatric Programs.

100%

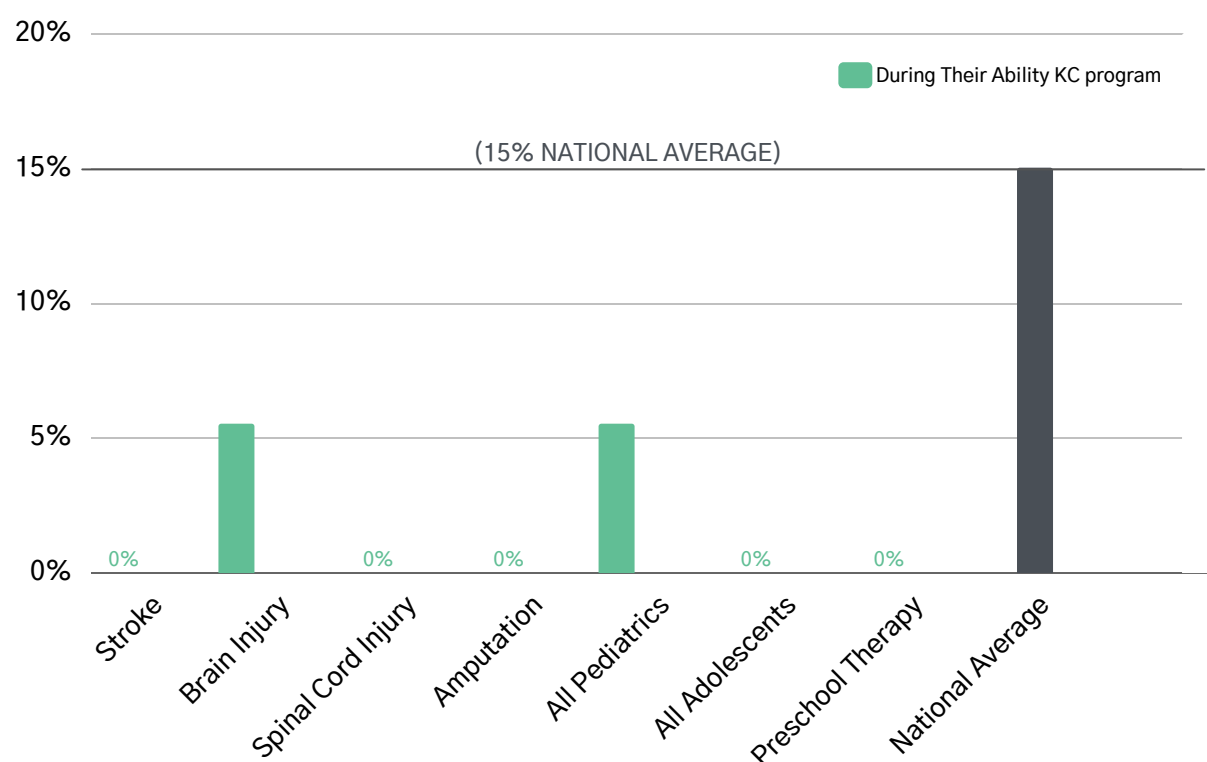
of adolescents and their families were satisfied with the outcomes they achieved while participating in Ability KC's Adolescent Programs.

80%

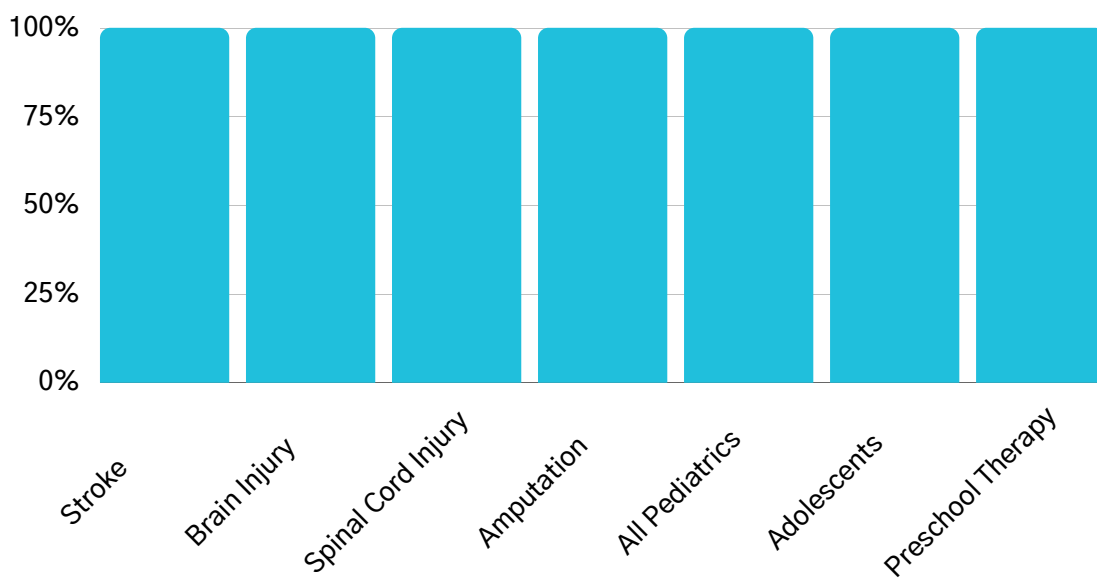
of children and their families were satisfied with the outcomes they achieved while participating in Ability KC's Preschool Therapy Programs.

6 Month (July – December 2020) Rehospitalization Rates

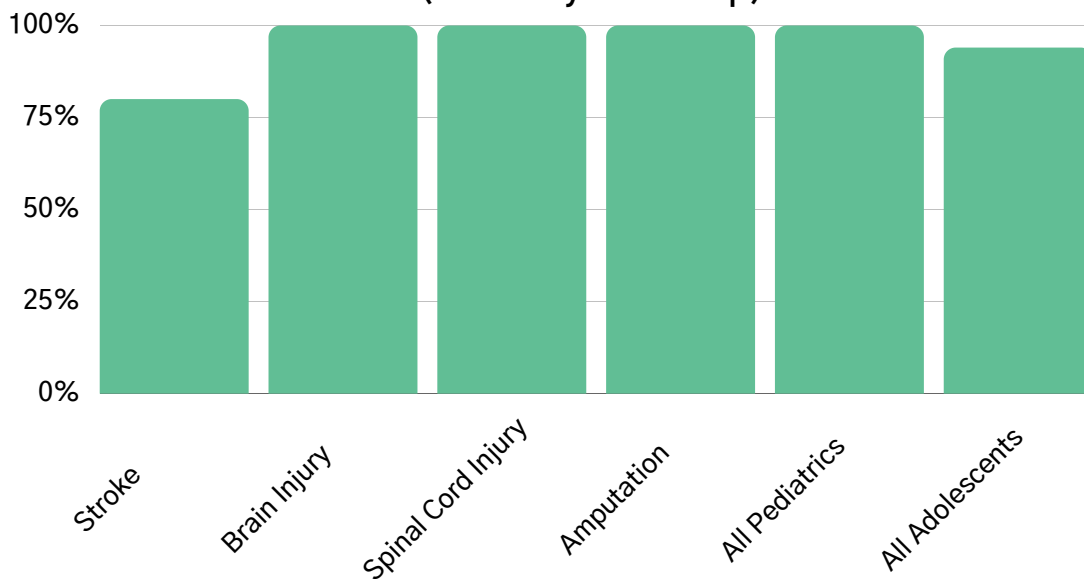
Ability KC's Rehospitalization Rate Goal is <10%



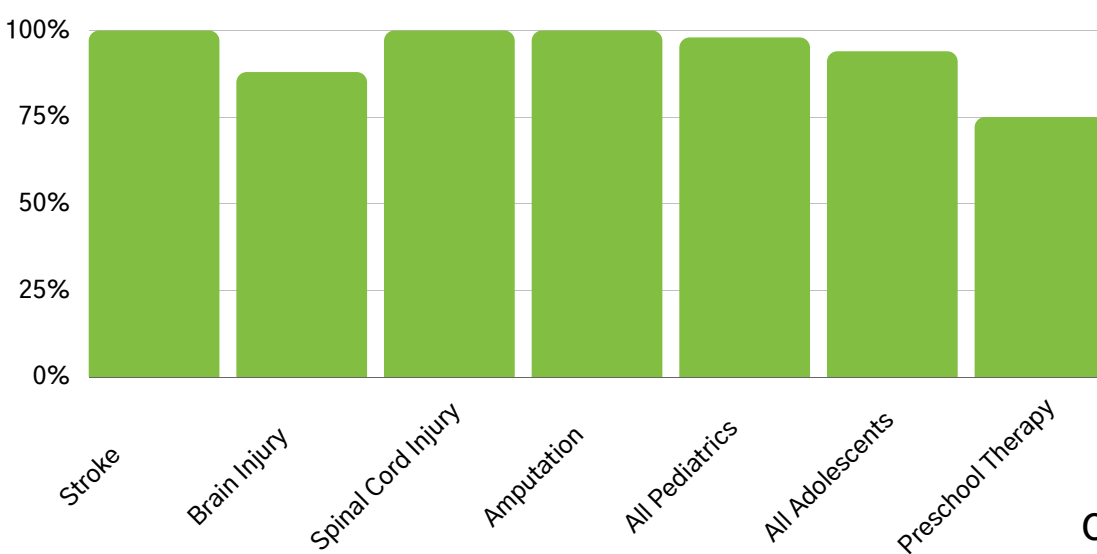
Percentage of Patients Who Report Regularly Visiting Their Doctor (at 90 day follow-up)



Percentage of Patients Who Report That They Are Adjusting to Life Since Their Injury/Diagnosis (at 90 day follow-up)



Percentage of Patients Who Have Played With Children Their Age or Spent Time Socially With Friends (at 90 day follow-up)

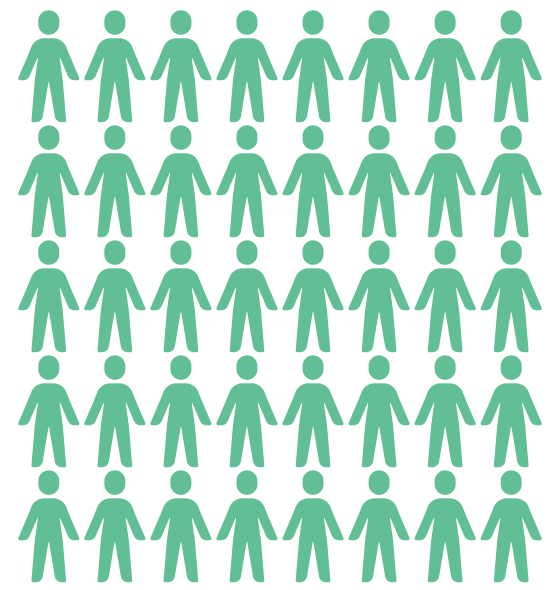


94%
of patients participating in all pediatric programs felt involved in the planning of their treatment and goals.

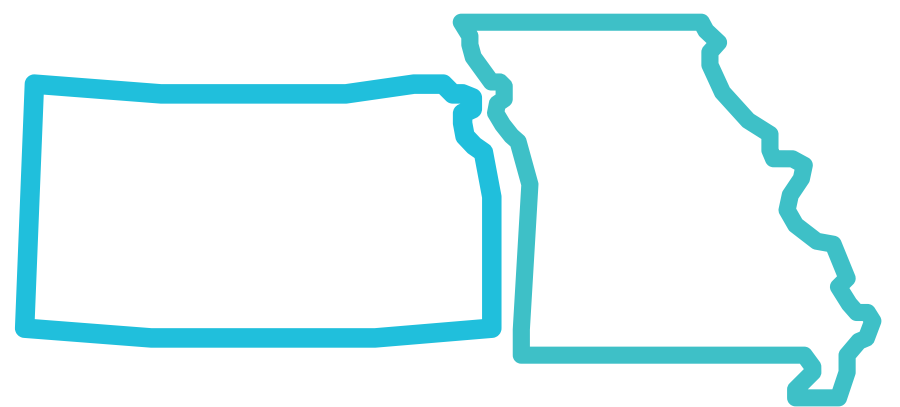
100%
of all adolescent program participants felt involved in the team process.

80%
of preschool therapy program participants felt involved in the team process.

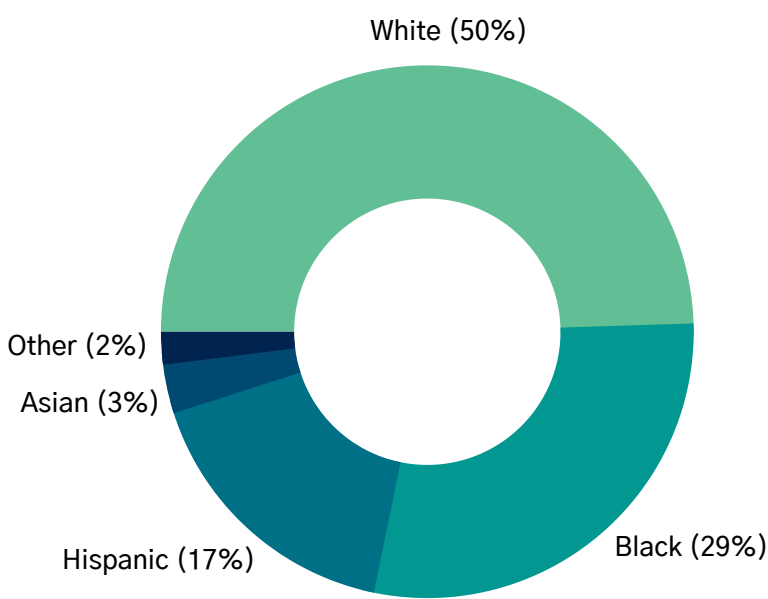
40 Children Participating in Preschool Therapy Received Telehealth Services



Counties Where Patients Reside



Ethnicity of All Children and Adolescents Receiving Services



	All Pediatrics	All Adolescents	Preschool Therapy
Jackson, MO:	10%	26%	14%
Jackson MO			
Kansas City:	28%	23%	60%
Clay, MO:	17%	10%	10%
Cass, MO:	4%	3%	3%
Platte, MO:	8%	0%	3%
Johnson, KS:	20%	18%	8%
Wyandotte, KS:	3%	15%	<1%
Other:	10%	0%	1%

Comments from Satisfaction Surveys Returned by the Children we Serve and their Families (a sampling):

- "Just an amazing place, so grateful for our team – they are beyond outstanding! We love it there and our team is like extended family!" – Parent
- "We have been so pleased with how our son has responded to the gentle push everyone has given him. We can't wait to come back." – Parent
- "All staff were extremely kind and helpful. Amazing therapy team– always answered all of our questions. Very happy with our experience at Ability KC!" – Parent
- "I liked how nice everyone was and how my therapists communicated with me on my progress and goals." – Program Participant