

Community Employment Services Programs



Outcomes 2023

EMPLOYMENT SERVICES (ES)

- 37 individuals entered and 50 participants exited the ES program in 2023.
- 43 program participants were placed in a job. 30 of those were employed more than 90 days and 13 were still working on 90 day retention at the end of 2023.
- The average length of time between program entry and job placement was 10.5 weeks.
- 100% of those who returned satisfaction surveys were satisfied with services.

SUPPORTED EMPLOYMENT – DISCOVERY & EXPLORATION (SED&E) AND JOB DEVELOPMENT (SEJD)

- 48 individuals entered SED&E and 38 participants successfully completed their SED&E assessment in 2023.
- 42 participants exited SED&E, 40 with recommendations and 2 were incomplete.
- 22 SED&E completers moved to SEJD for supported employment services.
- 27 SEJD participants exited the program with 24 being placed in a job. 14 of those 24 who were placed reached 90 days retention post job coaching.
- The average length of time to complete SED&E was 13 weeks.
- The average length of time for SEJD participants to be placed in a job was 15 weeks.
- 100% of participants who returned satisfaction surveys were satisfied with services.

RETURN-TO-WORK PROGRAM (RTW)

- 32 individuals successfully returned to work without vocational rehabilitation (VR).
- 16 individuals successfully returned to work with vocational rehabilitation (VR).
- There were 183 RTW referrals from Medical Rehab.
- There were 4 RTW referrals from other sources.
- Out of the individuals who participated in the program:
 - 90 individuals had experienced a stroke
 - 34 had sustained a brain injury
 - 37 individuals had spinal cord injuries
 - 4 underwent amputations
 - 21 had other diagnoses such as cerebral palsy, multiple sclerosis, or vision impairments

- The time since the onset of the injury or illness varies with:
 - 46 individuals within the first 90 days
 - 78 between 90 and 180 days
 - 31 between 6 months and 1 year
 - 12 individuals are between 1 and 3 years post-injury
 - 10 are between 3 and 10 years
 - 9 have been living with their condition for over 10 years
- Out of the individuals who participated in the program:
 - 107 identify as White, 63 as Black, 12 as Hispanic, 1 as Asian, 1 as Pacific Islander, and 1 as American Indian.
- Out of the individuals who participated in the RTW program:
 - 15 individuals were under the age of 21, 54 between the ages of 21 and 40, 108 between 41 and 65, and 9 individuals over the age of 65.
- Out of the individuals who participated in the RTW program:
 - 111 were assigned male at birth, while 75 were assigned female at birth.

ORGANIZATIONAL EMPLOYMENT PROGRAM (INDUSTRIES)

- 72 individuals participated in the Industries program in 2023.
- 48% of participants worked at or below the 10% production rate.
- 94% of individual participants goals were achieved.
- 100% of participants who completed satisfaction surveys feel they are treated fairly at work, have friends at work and feel safe at work.
- 100% of business customers who completed satisfaction surveys are satisfied with the quality of work, value for the money and timeliness of completed work.

ASSISTIVE TECHNOLOGY PROGRAM (ACCT)

- 45 individuals received an evaluation in the ACCT program in 2023.
- 317 individuals received device training in the ACCT program in 2023.
- 91 participants completed a follow-up form. 100% of them increased their level of comfort and confidence from Fair to Moderate regarding use of the equipment and skills in their daily routine and making contact for technical support.
- 87% of those reached for 90-day follow-up stated they continue to use the equipment and skills learned in the program. 75% at one year.
- 100% of participants who completed satisfaction surveys were satisfied with services and would recommend Ability KC to others.
- At one-year follow-up, 75% of individuals stated they are using assistive technology to increase participation with their personal needs, 41% to increase participation in community living and 8% for employment or school.
- 99% of participants who completed satisfaction surveys felt they were involved in making choices regarding the equipment and techniques they chose.